

Products reach the end of their Product Life Cycle for a number of reasons. These reasons may be due to market demands, technology innovation and development driving changes in the products, or the products simply mature over time and are replaced by functionally richer offerings. While this is an established part of the overall Product Life Cycle, Cascade Microtech, Inc. ("Cascade Microtech") recognizes that end-of-life milestones often prompt companies to review the way in which such end-of-sale and end-of-life milestones impact the products in their operating environments. With that in mind, we have set out below Cascade Microtech's end-of-life policy to help customers better manage their end-of-life transition and to understand the role that Cascade Microtech can play in helping to migrate to alternative Cascade Microtech platforms, technologies and offerings.

This End of Life Policy (the "Policy") only applies to End of Life and End of Sale announcements made on or after October 31, 2014 for Cascade Microtech product lines. This Policy does not apply to any product that is already subject to an End of Life and/or End of Sale announcement. This policy does not apply to accessories or consumables such as positioners, cables, probes, probe cards or DUT boards. Unless defined herein, definitions of many of the terms used in this Policy are available on the attached page.

The general policy guidelines are:

1. As a general rule, Cascade Microtech will provide one (1) year's notice of the affected product's End-of-Sale Date and/or the last day when the affected product can be ordered.
2. Access to technical assistance on products that are at End of Life will be available through Cascade Microtech's Regional Support Centers during normal business hours for a period of seven (7) years from the End-of-Sale Date for hardware and application software.
3. Spares or replacement parts for hardware will be available for a period of seven (7) years from the End-of-Sale Date. We will provide spares and replacement parts in accordance with our Return Materials Authorization (RMA) process.
4. Software support will be as follows:
 - a. For the first year following the End-of-Sale Date, we will provide bug fixes, maintenance releases, work arounds, or patches for critical bugs reported via the Regional Support Center ("RSC") or Cascade Microtech Web site. Bear in mind that it may be necessary to use software upgrade releases to correct a reported problem. Cascade Microtech provides software upgrades for non-critical issues on a six-month clock.
5. You will need to ensure that you have a current and fully paid support contract or valid warranty with Cascade Microtech. Please contact your Support Account Manager regarding fees payable during the end-of-life period so that we can support you right through the end-of-life transition period.
6. Below are guidelines that should be followed to ensure that you receive effective support for the affected products within your environment:
 - a. For hardware or software that is not covered under a service contract or valid warranty, customers may add the product(s) to a current contract or purchase a new contract until five (5) years after the End-of-Sale Date.
 - b. Service contracts that have not been renewed or have lapsed after five (5) years of End-of-Sale Date are not renewable.
 - c. Renewal of your service contract will generally be available until the last year of support, but will not extend beyond the last date of support.

The end-of-life milestones and Cascade Microtech commitments are presented in Table 1.

Table 1. Standard Guideline for End-of-Life Milestones

Milestone	-1 Year	Day 0	1 Year	2 Year	3 Year	4 Year	5 Year	6 Year	7 Year
End-of-Sale Notice Period		End-of-Sale Date							
Application Software Maintenance Support									
Add or Attach New Service Contracts									
Renew Service Contracts – for Hardware & Operating System Software									
Hardware Repair or Replacement									
Customer Service and Support of Hardware & Application Software (<i>RSC access & support</i>)									

Here is an explanation of some of the terms that we have used in this Policy:

- End of Product Life Cycle: A process that guides the final business operations associated with the product life cycle. The end-of-life process consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.
- End-of-Sale Date: The last date to order the product through Cascade Microtech point-of-sale mechanisms. The product is no longer for sale.
- Hardware: The physical product and its physical components.
- Software Maintenance Support: The time period that Cascade Microtech may release any software maintenance releases or bug fixes to the software product. After this date, Cascade Microtech Engineering will no longer develop, repair, maintain, or test the product software.